

Refund/Return Policy

The Applied Information Technology (AIT) maintains the following Refund/Return policies:

AIT Membership, *AIT* Subscriptions, AIT Modules

The AIT does not extend refunds nor does it transfer payments for subscription fees, payments for and other AIT modules

Replacements for missing or damaged *AIT* modules may be requested by contacting the AIT Business Office.

Questions regarding membership, subscription or modules payments, including AIT charges to credit cards one wishes to dispute, should be directed to the AIT Business Office.

User Group Meeting Registration

Refunds will be made if cancellation is received in writing by the announced pre-registration deadline.

All refunds will be processed after the completion of the User Group Meeting and will be assessed a \$50 administrative fee.

Refund requests made after the announced pre-registration deadline must be received in writing and may be granted on a case-by-case basis, subject to all policies and procedures outlined for pre-registration deadline refunds.

Spouse/Guest, Social Event, and Working Group fees are non-refundable.